

ORIGINAL



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E-00000W-13-0135

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Thursday, September 05, 2013 9:43 AM
To: 'ian.fawcett@constellation.com'
Subject: RE: I Support Electric Competition

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

-----Original Message-----

From: Ian Fawcett [<mailto:ian.fawcett@constellation.com>]
Sent: Thursday, September 05, 2013 6:54 AM
To: BitterSmith-Web
Subject: I Support Electric Competition

Arizona Corporation Commission

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2013 SEP - 5 P 3:41
AZ CORP COMMISSION
DOCKET CONTROL

Dear Commissioners,

I urge you to support consumer choice by acting in favor of electric competition in Arizona.

With electric competition, families, businesses and government entities in Arizona will benefit from the right to shop for their electricity. Competition is an American ideal that leads to lower prices, greater efficiencies and more options for consumers. And as the experience of other states shows, Arizona's economy and environment will benefit from greater investment and innovation spurred by competition.

As a Goldwater Institute report summarized: "Only by moving Arizona's electricity industry closer to the ideal of an open and competitive market can the ingenuity of entrepreneurs be engaged to meet the increasing demand for electricity – the lifeblood of Arizona's economy."

Electric competition is already delivering benefits to residents in other states, and it's long overdue in Arizona.

Thank you for your consideration.

Ian Fawcett

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Thursday, September 05, 2013 9:43 AM
To: 'ian.fawcett@constellation.com'
Subject: RE: I Support Electric Competition

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Electric competition is already delivering benefits to residents in other states, and it's long overdue in Arizona.

Thank you for your consideration.

Ian Fawcett

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, August 26, 2013 9:45 AM
To: 'Katrinakappel@ymail.com'
Subject: RE: I Support Electric Competition

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

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1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

-----Original Message-----

From: Katrina Roper [<mailto:Katrinakappel@ymail.com>]
Sent: Monday, August 26, 2013 9:14 AM
To: BitterSmith-Web
Subject: I Support Electric Competition

As an Arizona energy user, I urge you to support consumer choice by acting in favor of electric competition in Arizona.

With electric competition, families, businesses and government entities in our state will benefit from the right to choose their electric power supplier. Just as Arizonans can compare offers for other everyday goods and services based on price, product features and contract flexibility, they should be able to choose the best option for their electricity. In addition, Arizona's economy and environment will benefit from greater investment and innovation spurred by competition.

As a Goldwater Institute report summarized: "Only by moving Arizona's electricity industry closer to the ideal of an open and competitive market can the ingenuity of entrepreneurs be engaged to meet the increasing demand for electricity—the lifeblood of Arizona's economy."

Electric competition is already delivering benefits to residents in many other states. And it's long overdue here. Please act to implement electric competition in Arizona.

Thank you for your consideration.

Katrina Roper

Phoenix, AZ 85014

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, September 04, 2013 4:09 PM
To: 'Frank Craig'
Subject: RE: Utilities Deregulation Wrong

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

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Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Frank Craig [<mailto:azcwrcraig@yahoo.com>]
Sent: Sunday, September 01, 2013 5:14 PM
To: BitterSmith-Web
Subject: Utilities Deregulation Wrong

Utilities Deregulation Wrong

I understand you want to deregulate Electric Utilities. I don't like this because just like Mal Bell, Air Transportation and anything else deregulated in the U.S. it's suppose to make rates better. Not that the people sitting on these boards care because they are getting the bonus and make a good living. People in the lower wage range under 30K a year or some even less on retirement what are we suppose to do. Some are unable to work or too old to get a job and can't get one. Companies always think of new ways to charge a nickel more here and there and it legal but is *it moral*. I'm glad I don't have to answer to God on this one.

Frank Craig

3345 E. Tower Dr.

Cottonwood, AZ. 86326

Ph 9285542158

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, September 04, 2013 4:09 PM
To: 'Gene Dufoe'
Subject: RE: Urge a NO vote on the electric "deregulation" proposal

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

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Arizona Corporation Commission
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Phoenix, AZ 85007
(602) 542-3625

From: Gene Dufoe [mailto:gdufoe@cox.net]
Sent: Thursday, August 29, 2013 11:49 AM
To: BitterSmith-Web
Subject: Urge a NO vote on the electric "deregulation" proposal

I urge a NO vote on the electric "deregulation" proposal coming in front of the AZ Corporation Commission soon. I truly believe that the present system is very good and that SRP has been an excellent provider of water and electricity to the Phoenix area. I urge you to stay with the present system.

Gene Dufoe
Republican LD 25 Precinct Committeeman
AZ Red Mountain Patriots
Chair-Mesa Education Committee
Chair-Boeing RAB (Retirement Advisory Board)
Scholarship Chair for Phoenix Section-American Society for Quality

P.S. The enclosed article is a good one.

AZ POWER CONSUMERS
COALITION

Electricity deregulation doesn't work in the real world

Heiler: Proposal could increase rates, cut reliability

By Jay Heiler

Arizona Republic – My Turn

Sunday, August 4, 2013

More than a decade ago, the Arizona Corporation Commission abandoned a plan to impose electric "deregulation" on Arizona's citizens and public utilities in recognition of the great risks and problems it posed. Now the ACC is revisiting that decision, at the urging of those who wish to market electricity directly to large users and some of those large users themselves.

Then, as now, there were significant problems with this proposal. The aspiring sellers in a deregulation scenario certainly wish to profit by selling electricity, and profit honestly earned is a good thing. But in states that have tried this system, those sellers have targeted the large customers from whom profit is easily gained. They bear no responsibility for delivering affordable power to all customers — such as residents or small businesses — or for ensuring adequate generation and reliable transmission to meet future needs.

In light of California's disastrous experience with electric deregulation — rolling blackouts and roiling price spikes — the ACC wisely abandoned its efforts to create a similar system here. Other states pressed on despite the risks and structural deficiencies. They have reaped volatile rates, increased customer complaints and dwindling energy reserves.

Texas, which once enjoyed a healthy surplus of energy resources, is now struggling to maintain enough capacity to avoid outages. And while rates are presently reasonable, recent analysis concluded residential customers in deregulated areas of Texas likely would have saved more than \$10 billion had rates remained regulated. Combined with the legacy of California's rolling blackouts and the Enron price-manipulation scandal, such results prove the slogan-driven theory of electric deregulation a dismal failure.

It may therefore surprise Arizona consumers to learn that this idea has resurfaced before the ACC. While anything hyped as "market competition" might hold appeal, the scheme proposed does not amount to competition; far from it.

In the end, it will simply mean higher electric bills and a less-reliable grid for homeowners and small businesses.

The current longstanding structure — regulated electric utilities earning a limited rate of return for serving everyone in a safe and reliable system — is not perfect. In fact, an actual competitive market, with differentiated energy sources (and not merely differentiated vendors) from which consumers could choose, might deliver some efficiency and pricing benefit over time without putting grid reliability at risk. But source and storage technology have not yet advanced to the point where such a market is possible.

Years after the ACC recognized the failings of electric deregulation, proponents are counting on faded memories and inattention to broad-based experience to win support for their flawed proposal. I have more faith in our current commissioners. The interests seeking to resuscitate this dead policy in Arizona have just suffered an unfortunate bit of timing; on July 18, the Wall Street Journal reported that banking giant JP Morgan faces a record fine for manipulation of power "markets" in California and the Midwest.

The fine is expected to approach or exceed the \$435 million fine imposed on another banking giant for its alleged manipulation of California power prices from 2006 to 2008.

We need only look beyond self-serving slogans and consider real-world results from so-called deregulated electricity markets to see that this is an idea best left in the past.

In Arizona, the current system is delivering more stable and lower rates than those in the surrounding region, and it has continued to join with our ingenious system of water storage to make our beautiful but sometimes harsh desert home inhabitable.

Jay Heiler is chairman of Arizona Power Consumers Coalition, azpowerconsumers.com

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, September 04, 2013 4:09 PM
To: 'Kara Anderson'
Subject: RE: state of Arizona's electric service

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

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Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Kara Anderson [mailto:karaanderson227@gmail.com]
Sent: Wednesday, August 28, 2013 6:47 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: state of Arizona's electric service

I am becoming very disillusioned with my electric provider which you over see. APS continues to raise rates (or add a new fee so they don't have to say they raised rates). I have added insulated siding, additional insulation in the attic, double pane windows and timers on my air conditioner and hot water heater. Yet, I continue to have higher and higher electric bills. Yep. My July bill was \$80 more than last year. I used less electric and there were less days (3 to be exact) in the billing cycle. Also, my peak demand usage was less this year than the billing period last year (25% as compared with 33% last year). This bill was \$180 more than the month before (June). With no competition, these utilities feel they can gouge the public in order to make

up for the people are being more energy conscious. Soon, I will not be able to afford to cool my house in the sweltering Arizona heat. I called APS and their solution? the equalizer plan. That does not help, it only spreads the high rates over a longer period. I am not one to complain with out offering a solution. Competition...Yep let me compare rates as I do with cable (I recently changed providers for cable is am thrilled with the service, product and new price). Also, why, oh why, does APS need to advertise if they have no competition? that is such an unneeded expense. Please consider deregulation of the electric utilities in AZ. My dogs and I would appreciate the change to continue cooling out home

--

Kara Anderson

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, September 04, 2013 4:09 PM
To: 'Protour@aol.com'
Subject: RE: Opposition to deregulating AZ electric utilities

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

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Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Protour@aol.com [mailto:Protour@aol.com]
Sent: Saturday, August 31, 2013 11:03 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Opposition to deregulating AZ electric utilities

To: Commissioners Gary Pierce, Brenda Burns, Bob Stump, Susan Bitter Smith, Bob Burns
Re. Discussion about deregulating AZ electric utilities

I am writing to express my STRONG OPPOSITION to deregulating AZ electric utilities.
The states with deregulation have shown that this move serves utilities against the interest of the customers.
Please act in the interest of the electric customers who, after all, voted you into office.

Thank you.

H. Vanessa Goldberg, Pres.
PROTOURS Southwest
2500 N. Hayden Rd. #18
Scottsdale, AZ 85257
T: 480 970-6211
F: 480 970-6232
Mail: Protour@aol.com

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, September 04, 2013 4:09 PM
To: 'irisheyes3@cox.net'
Subject: RE: NO on deregulation

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

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Executive Aide to Commissioner Susan Bitter Smith Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

-----Original Message-----

From: irisheyes3@cox.net [mailto:irisheyes3@cox.net]
Sent: Friday, August 30, 2013 1:17 PM
To: BitterSmith-Web
Subject: NO on deregulation

Ms. Bitter Smith:

I urge you a NO vote on the electric "deregulation" proposal coming in front of the Az. corporation commission soon. SRP has been an excellent provider, I urge you to stay with the present system.

For Arizona,
Karen Gevaert
Mesa Ed. committee
Red Mt. Patriots
LD 25 precent

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, September 04, 2013 4:09 PM
To: 'mbowen@sysint-llc.com'
Subject: RE: Electric Deregulation--personal experience from CA

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

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Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: mbowen@sysint-llc.com [mailto:mbowen@sysint-llc.com]
Sent: Thursday, August 29, 2013 9:29 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Electric Deregulation--personal experience from CA

I didn't realize that Arizona was considering deregulation until recently, thanks to the outreach of our local G&T. I lived in California during the early period of deregulation and I would like to share my story.

Deregulation was officially implemented when I was in high school and I admit I wasn't aware of debate, nor would I have probably cared. However, the effects of deregulation were immediately apparent a couple of years later (1999 - 2003) when I was on my own and in college.

My sister and I shared a one-room apartment in Fullerton, CA. I seriously doubt it was 1,000 sq ft. In talking with my sister who still lives in California, we estimate that we paid upwards of \$150 (sometimes creeping toward \$200) per month in electric bills. I didn't (and don't) have anything to compare to that cost so I can't say that a \$150 bill was high, low or typical back then. But I can say that with my 3000 sq ft house in Benson, my electric bill from Sulphur Springs Valley Electric Co-op is only in the \$200 range. I agree that California generally has higher prices, but I can't imagine how far electric prices for residential customers will rise based on my personal history of California sq footage and California rates 10 years ago. And yes, as an adult, now I am paying far more attention to policy and cost.

Additionally, I remember the rolling blackouts, though at the time I didn't realize (nor would I have cared) that the blackouts had anything to do with deregulation. My university was 1/2 hour away from my apartment and I don't know who their utility provider was. But I do remember driving up there and classes being cancelled because the power was off. It seems like that happened 3 times; it was warm outside so the cancellations must have been during spring and/or summer quarter. My sister's university was about 5 minutes away from our apartment and she also had several class cancellations. We think this was in 2001 or 2002.

Between our two universities and our apartment, we both remember talking about who wouldn't have power that week. We both remember treating the blackouts like a joke-a consistently irregular glitch. (Blackouts occurred once every two weeks or so, over the course of several months, but you never knew which day, at what time or for how long.) Honestly the blackouts didn't hurt us....they were never long enough to have food spoil, our apartment complex had

a pool we could cool off in, and class cancellation was just an extra day off. But looking back as an adult, with kids of my own, I DON'T want to invite that hassle and uncertainty in my life.

I trust my local electric co-operative to provide reliable and cost-effective power and I believe in the ACC's mission and legislative directive to enforce those standards. I lived in the deregulation process once, and admittedly I was not informed nor did I care about the process or consequences. However, at this time I do not believe deregulation is best for the citizens of Arizona. For me personally, the system is not broken, so why tinker with it?

Sincerely,

Michelle Johnson

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, September 04, 2013 4:09 PM
To: 'geisert'
Subject: RE: Electric De-Regulation - Observation

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

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Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: geisert [mailto:geisert1@cox.net]
Sent: Friday, August 30, 2013 10:03 AM
To: rick@voterickgray.com; n743ks@cox.net
Cc: RBurns-Web; Stump-Web; Kelly Aceto; BitterSmith-Web; Lon Huber; geisert1@cox.net
Subject: Electric De-Regulation - Observation

RUCO Workshop Electric De-Regulation 27 August 2013

I attended the workshop and found the presenters to be well versed and for the most part comprehensive in their content relating to each position presented.

It is interesting that a single issue to ponder – to deregulate or stay the current course – that there are two widely divergent points of thought. The truth is likely somewhere between the noted opposing opinions. I believe Arizona is already close to the compromise.

Also interesting, is when one studies the information presented one can ascertain that data from like areas is fairly easy to manipulate to match an opposing view.

The interest level of national and multi-national entities in the deregulation of electric utility operations in our small state signifies "a lot of profit dollars" are to be made by such entities via deregulation. Already, tens if not hundreds of thousands of dollars have been spent in research, T&E etc. regarding this issue in Arizona. Food for thought.

I believe the basic tenant here is that electricity in Arizona is a need based utility that must guarantee reliability. If the electricity goes out, we fry (so to speak). If we move exclusively to a competitive

market driven system the large corporate player positions increase in strength and leverage – economies of scale alone would prove this out. Secondly, the individual household purchaser's leverage is virtually non-existent (not totally likely as regulation would still exist). If the new competitors find their margins are inadequate for their investor base they can simply pull out of the market or a segment such as household. What then?

From what I heard and the preliminary research I have done, I believe the best course of action for the ACC is to keep the system basically as is and tweak the AG-1 program for large commercial users. This should:

- enhance moves toward a friendly atmosphere for current and new commercial entities
- protect residential users from large rate variations
- promote technology advancement
- promote system efficiencies
-

The constant leverage by the large commercial user base will lead to the above mentioned improvement items.

I am certain the journey will be interesting. I am looking forward to the RUCO determination.

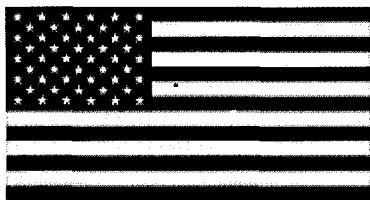
Greg Eisert

13439 N. 107th Drive

Sun City, AZ 85351

Telephone: 623-521-0986

Email: geisert1@cox.net



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Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, September 04, 2013 4:09 PM
To: 'tlfinefrock@comcast.net'
Subject: RE: Comment: Retail Competition E-00000W-13-0135

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

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Phoenix, AZ 85007
(602) 542-3625

From: tlfinefrock@comcast.net [mailto:tlfinefrock@comcast.net]
Sent: Tuesday, August 27, 2013 2:10 PM
To: Utilities Div - Mailbox; Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Cc: vajra@vecat-inc.com; terry.finefrock@pima.gov
Subject: Comment: Retail Competition E-00000W-13-0135

[Note: Your onLine Complaint/Comment Submission Form would not email from that form]

Commissioners:

I believe that the basis for this inquiry is appropriate. The Commission has a constitutional responsibility to optimize benefit to the ratepayers and it appears that there are many unharvested opportunities for our utilities to reduce total costs to ratepayers (same persons as taxpayers).

As stated in my prior filing to this docket, I believe that competition is key to compelling the development of a continuous improvement culture and the delivery of tangible value to ratepayers, but believe there are alternatives with much less complexity and risk than deregulation.

Rate Structure Reform: Cost Plus Fee based on Cost Reduction Sharing

My prior filing suggested that you change the current "Cost plus Profit" Rate(reward) structure (Base rate = Cost & ROR based on cost = profit) to one that allows recovery of reasonable costs but that provides the fee or profit portion of the rate by sharing of cost reductions. Both ratepayers & Shareholders receive tangible value. I believe it appropriate to note that Federal and State of AZ Procurement regulations and processes prohibit cost plus profit agreements, require significant competition to assure the prudent expenditure of public funds.

Compete Rights to Provide Electricity to Customers/Territories

Another alternative that the Commission might consider is soliciting competitive (RFP) proposals for the rights to provide electricity within defined territories; heavily weight to encourage total cost considerations, including those currently defined to be externalities and eventually end up in the rate (Environmental Compliance Adjuster; Carbon/PPFAC, etc.), resource plan, local generation, reduced water use, imminent carbon penalties, development of storage to improve reliability, reduce line balancing complexity and risk of "Black-outs", etc. complexity, cost and associated reductions in Ratepayer charges. Incumbents may bid. Awardees would be required to purchase assets needed to support their proposals from incumbents. Ownership of assets not required by the Awardee would remain that of the current shareholders/management, no compensation provided, a reflection and penalty of their suboptimal decision making.

This action to solicit binding offers would promote the fair, honest and comprehensive evaluation, valuation and optimal use/mix of available/pending generation, storage & delivery technologies.

Sincerely,

Mr. Terry Finefrock, CPIM
4640 E. Calle Barril Tucson, AZ 85718
520-444-9225
tlfinefrock@comcast.net

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, September 04, 2013 4:09 PM
To: 'holachickie@cox.net'
Subject: RE: AZ Deregulation Debate

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

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-----Original Message-----

From: holachickie@cox.net [mailto:holachickie@cox.net]
Sent: Sunday, September 01, 2013 4:03 PM
To: BitterSmith-Web
Subject: AZ Deregulation Debate

Susan

According to AARP the commission is to hold a hearing before the vote on deregulation. I would like to know when, where, and the time of the hearing.

I am opposed to deregulation in Arizona. After reading the edocket I noticed bulk identical mailings asking for deregulation obviously from the fringe right plus Costco. These people have not done their due diligence research. I hope you have.

I am a moderate Republican who helped vote all of you into office. If deregulation happens then I will know that you are extreme in ideology and you will not receive another vote from me or my friends.

I would like a reply regarding which of you will guarantee lower utility rates.

Pam Miller 602 996-3769

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, September 04, 2013 4:08 PM
To: 'Vincent Yazzie'
Subject: RE: Allow Energy Deregulation

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Vincent Yazzie [mailto:vinceyazzie@yahoo.com]
Sent: Friday, August 30, 2013 10:33 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Allow Energy Deregulation

August 30, 2013

Vincent Yazzie
10080 Palomino Road
Flagstaff, AZ 86004

Arizona Corporation Commission
Commissioners Wind
1200 West Washington
Phoenix, AZ 85007-2996

Dear Commissioners,

Recently, Navajo Nation Speaker Johnny Naize spoke about not allowing deregulation. Arizona Public Service (APS) is using the Navajo Nation to speak for them. Navajo Nation Speaker Johnny Naize can be blackmailed to say things. Attached is

Exhibits-August2013_88_delegates_evidence.pdf where Johnny Naize and other delegates were giving each other money and favors. Johnny Naize and others are under indictment now. Court of jurisdiction I would assume is the Window Rock District Court, Navajo Nation. Do not trust Johnny Naize. He is a poor example and his comments should be stricken.

Please allow Energy Deregulation of 60 Hz AC electricity.

Sincerely,

/s/ Vincent H. Yazzie

Vincent H. Yazzie

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, August 26, 2013 9:47 AM
To: 'shereessd@msn.co'
Subject: RE: [Filter Test: C13] I Support Electric Competition

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

-----Original Message-----

From: Sheree Andersen [mailto:shereessd@msn.co]
Sent: Friday, August 23, 2013 1:22 PM
To: BitterSmith-Web
Subject: [Filter Test: C13] I Support Electric Competition

As an Arizona energy user, I urge you to support consumer choice by acting in favor of electric competition in Arizona.

With electric competition, families, businesses and government entities in our state will benefit from the right to choose their electric power supplier. Just as Arizonans can compare offers for other everyday goods and services based on price, product features and contract flexibility, they should be able to choose the best option for their electricity. In addition, Arizona's economy and environment will benefit from greater investment and innovation spurred by competition.

As a Goldwater Institute report summarized: "Only by moving Arizona's electricity industry closer to the ideal of an open and competitive market can the ingenuity of entrepreneurs be engaged to meet the increasing demand for electricity—the lifeblood of Arizona's economy."

Electric competition is already delivering benefits to residents in many other states. And it's long overdue here. Please act to implement electric competition in Arizona.

Thank you for your consideration.

Sheree Andersen

Phoenix, AZ 85054

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, August 19, 2013 12:34 PM
To: 'Connell Electric'
Subject: RE:

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Connella Electric [mailto:connellaelectric@yahoo.com]
Sent: Tuesday, August 13, 2013 2:43 PM
To: Pierce-Web
Cc: Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject:

As the owner of Connella Electric, Inc. I would like to stress to you my concern regarding deregulation. Deregulation will only be a benefit for the biggest energy consumers and does not benefit the residential users such as myself. Deregulation will make electricity more like a commodity to be sold at a rate delegated by power brokers and speculators and will not ensure fairness to us the consumers. The state of California should show you that deregulation does not work!

I am very much against deregulation!

Sincerely,
Darryl C. Connella
President

Connell Electric, Inc.
5147 Huntington Rd.
Bullhead City, AZ 86426
(928) 768-3523
(928) 768-3558 fax

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, August 19, 2013 12:00 PM
To: 'Richard L. Hamilton'
Subject: RE: Elec. Power Restructuring Plan

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Richard L. Hamilton [mailto:rhamilton373856@wbhsi.net]
Sent: Sunday, August 11, 2013 11:17 AM
To: BitterSmith-Web
Subject: Elec. Power Restructuring Plan

Dear Commissioner Smith,
We have been informed that the Arizona Corporation Commission is entertaining opening up Arizona's electric power distribution to competition from out of state providers, etc. I hope a Pandora's box is not opened by doing this. I do not believe there is an urgent need to fix what is not broken. If there is something broken in our distribution and rate structure we would like to know what it is. May we ask what the compelling reason is to even consider adopting an open competition scenario in Arizona? Is not your oversight of rates and electric power needs and growth sufficient in protecting us consumers?

A concerned resident of SaddleBrooke and Arizona voter,
Sincerely,
Richard & Ruth Ann Hamilton
37245 S. Pinewood Dr.
Tucson, AZ 85739

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, August 19, 2013 9:55 AM
To: 'Pamela Maddern'
Subject: RE: Retail Electric Competition

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

-----Original Message-----

From: Pamela Maddern [mailto:cactusgirl@centurylink.net]
Sent: Tuesday, August 13, 2013 9:57 PM
To: BitterSmith-Web
Subject: Retail Electric Competition

Susan,

I am writing to express my thoughts against retail electric competition in Arizona. I relocated to Arizona for retirement in April of this year.

I come from Ohio and also was an employee of Ohio Bell/ AT&T for 37 yrs. Working for the telephone industry, I saw first hand what divestiture and retail competition with a utility can do for consumers and this country.

The utilities are part of the backbone and security of this country including every state. When divestiture and competition started with the telecommunications industry jobs were lost, the telecommunication infrastructure began to degrade.

Who wants to spend money to maintain the infrastructure that is going to be used by other retailers for pennies compared to what it cost to build and maintain it? The quality isn't there anymore. Most of the employees have slowly been replaced with lower paying jobs.

Yes, the argument can be made that competition makes new jobs. They are not the quality jobs with good pay and benefits that employees enjoyed in the past. As far as better rates for the consumer, the carrier passes on the costs to us. Phone rates have never been higher.

Now there are so many attached fees and taxes from all branches of the govts. it is ridiculous. All passed on to the consumer.

The next utility to open to competition in Ohio was the gas companies. Suddenly we had all these choices for purchasing our gas. I was with East Ohio Gas. To me it became a real pain in the behind. Constantly needing to weed through all these little companies offering lower rates.

I finally broke down and chose one. But they only lock you in for a short time. Then you have to play the game again. Who has time for this? The bills did not go down. You paid less per MCF, but again there are extra charges for delivery from the main gas company, more extra fees and the bill was actually higher.

You are paying for gas to 2 companies basically! I actually dropped the new company and went back to East Ohio Gas. But eventually I was not allowed to keep them alone. I was forced to choose a retail company and again was paying added fees.

Another problem that came up was "slamming." One of the competitors would switch you to them without your approval or knowledge. It would take months to get it straightened out. If there is going to be competition, there better be stiff fines for this kind of marketing.

As far as benefits for residential I see absolutely none. I have no knowledge of what benefits are offered to commercial, but it sure should be an even "paying field".

Right now my partner and I are living in Marana, AZ and we are using Trico Electric. My first experience with a cooperative. The rates are lower than most. We are enjoying this community company. If competition comes in, I fear that will be the end of the good rates that we are paying.

So that is my experience with retail competition with utilities. I hope that you will please take into consideration this information and share it in the hearings.

Thank you,
Pamela Maddern
12410 N Floating Feather Ln
Marana, AZ 85658.

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, August 19, 2013 9:46 AM
To: 'Anne Gill'
Subject: RE: Letter issued by Arizona Corporation Commission Regarding Generic Docket No. E-00000W-13-0135, In the Matter of the Commission's Inquiry Into Retail Electric Competition

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Anne Gill [mailto:anne@ahwatukeechamber.com]
Sent: Thursday, August 15, 2013 1:49 PM
To: BitterSmith-Web
Subject: Letter issued by Arizona Corporation Commission Regarding Generic Docket No. E-00000W-13-0135, In the Matter of the Commission's Inquiry Into Retail Electric Competition

The Ahwatukee Foothills Chamber of Commerce (the "Chamber") is very concerned about the Arizona Corporation Commission's (ACC) decision on May 9, 2013 to reexamine the issue of direct access and a deregulated retail electric market within the state of Arizona. The Chamber is opposed to restructuring the current electric service model because of the negative impacts on Ahwatukee's business community and the state's economic development abilities.

The Chamber was founded in 1994 and has grown into a well-respected resource for the Ahwatukee business community. With more than 500 members, the Chamber focuses on helping members prosper with proper education, networking and exposure so their business is positioned to be the first choice for a customer's needs.

The Ahwatukee business community, which is primarily composed of small and medium-sized businesses, would be affected particularly with the adoption of retail electric competition. We seriously question the proposed benefits touted by the proponents of deregulation. Our review of deregulated markets has revealed increased prices, increases in consumer complaints and concerns about reliability.

We are particularly concerned about power suppliers cherry picking large electric customers from the system. In a deregulated market, large industrial and commercial customers would leave the current electric network to contract with individual power suppliers and the costs of the system will shift to the remaining small and medium-sized businesses as well as residents. These shifting and rising costs will negatively affect the livelihood of businesses and residents in Ahwatukee. Arizona's economy is currently rebounding, with small and medium-sized businesses being a big part of the story, and we do not need rising energy costs to slow down our rebounding economy.

In addition to the Chamber being a resource for Ahwatukee's business community, the Chamber plays a significant part in the economic development network of the state. While entities like the Arizona Commerce Authority and Greater Phoenix Economic Council focus on attracting businesses to invest in Arizona, the Chamber and other chambers across the state focus on serving the businesses that are already here with business retention and expansion efforts. We understand first hand from our members that regulatory uncertainty and rising energy costs associated with deregulation will negatively impact the economic development network, especially as businesses make decisions whether to stay and expand in Arizona.

The Chamber urges the Commission to not pursue the issue of direct access and a deregulated retail electric market within Arizona. We believe the current and reliable electric structure enables Ahwatukee and the state to continue to be a top choice for businesses to locate, operate and reinvest in our communities.

Thank you for your consideration of the Chamber's position on this issue, and please do not hesitate to contact me if you have questions.

Sincerely,

Anne Gill

President/CEO
Ahwatukee Foothills Chamber of Commerce
4435 E. Chandler Blvd., Suite 140
Phoenix, AZ 85048
Ph: 480.753.7676
www.ahwatukeechamber.com

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, August 19, 2013 9:34 AM
To: 'Lori Fonzi'
Subject: RE: Deregulation in Arizona

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Lori Fonzi [mailto:lorifonzi@frontier.com]
Sent: Sunday, August 18, 2013 6:38 PM
To: BitterSmith-Web
Subject: Deregulation in Arizona

August 16, 2013

Commissioners,

Let me begin by referring to content taken from a release on the ACC website dated August 28, 2002 regarding deregulation - **Divestiture Rule Dies After Unanimous Vote -Commission Ushers in Changes in Direction of Electric Competition,**

PHOENIX - Late Tuesday, after a full seven hours of debate, the Arizona Corporation Commission voted to change the course of deregulation in Arizona. The changes arose out of a process that began in December 2001 when Commission Chairman Bill Mundell requested that the Commission undertake a full review of electric competition in light of changes in the marketplace.

"Many of the representations made to the Commission by the proponents of deregulation when the original deregulation plans were enacted have proven to be wrong," Chairman Bill Mundell explained. "Arizona utility consumers rely on the Commission to protect them from price volatility, unreliable service and other failures that can occur during a transition to deregulation. The Federal Energy Regulatory Commission (FERC) has been ineffective in providing that protection, therefore we must."

Commissioner Jim Irvin said that the order develops a plan "that will assure reliability, but most importantly, price stability" for Arizona electric customers.

"This should now set the course for what is vitally necessary, which is a process that protects ratepayers," Irvin said, "from the kind of disaster that befell California utility customers."

So, I ask myself what is different now from 2002 and why would the Commission even reconsider deregulation?

Originating from California, I saw what deregulation did to electric bills. I also saw shortages in power resulting in rolling blackouts. A close friend who owned and operated a restaurant went out of business because he could no longer afford the electricity. I've spoken to people from Texas who also experienced increases in rates when they became deregulated.

My fears are seeing the small residential consumer feeling the brunt of changes that will only benefit large businesses.

Please keep in mind your position as Commissioners is to protect consumers and I hope that from the experience of others consumers who suffered from deregulation, you will not consider deregulation for Arizona.

Thank you.

Lori Fonzi
1144 Bella Luna Drive
Bullhead City, AZ 86429

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, August 19, 2013 9:33 AM
To: 'cobweb9@juno.com'
Subject: RE: Deregulation

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: cobweb9@juno.com [mailto:cobweb9@juno.com]
Sent: Monday, August 19, 2013 8:56 AM
To: Pierce-Web; Stump-Web; Burns-Web; BitterSmith-Web; RBurns-Web
Subject: Deregulation

We understand that the Arizona Corporation Commission is considering deregulation. of the electric energy market. Please do NOT!

Deregulation almost always leads to rate increases and even rolling blackouts for the little guy, that's us, rural residential customers. We are already facing rate increases due to Washington's assault on coal as a source of electric power generation so, please, don't make it worse for us. You have only to look at the problems deregulation caused in California to know that we don't want that type of situation here in Arizona.

Thanks for your attention to this matter.

Mary Worman, Avra Valley, Arizona

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Thursday, August 15, 2013 2:21 PM
To: 'Chuck Hofstetter'
Subject: RE: Electrical Restructuring

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously.

The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135. In this docket you will find opinions written on both sides of the issue.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Chuck Hofstetter [mailto:chashof@q.com]
Sent: Friday, August 09, 2013 4:22 PM
To: BitterSmith-Web
Subject: Electrical Restructuring

Commissioner Bitter Smith,

I am writing in regard to Electrical Restructuring being considered again by the ACC.

I am in no way knowledgeable enough or have access to enough information to express an opinion on the viability of such a proposal.

I am however a senior citizen on a fixed income and can tell you that we (senior citizens) are extremely sensitive to utility rate increases.

As I understand it your job is to insure a reliable supply of electricity at rates commensurate with prudent fiscal stability. I do know Electrical Restructuring has been tried in a few other states with mixed results at best.

I only ask that you keep in mind the country's economy at this time and the policy of the fed to keep interest rates at 0% thus eliminating one of the main senior citizen's sources of income.

Please keep the residential customer at the top of your concerns.

Respectively,

Chuck Hofstetter
65465 E. Desert Moon Ct.
Tucson, AZ 85739
520-818-0634
chashof@q.com

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, August 07, 2013 10:05 AM
To: 'Dianne Post'
Subject: RE: Electricity Deregulation

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Dianne Post [mailto:postdlpost@aol.com]
Sent: Friday, August 02, 2013 12:39 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Electricity Deregulation

I could hardly believe it this morning when I heard on NPR that you were considering consumer electricity deregulation.

History. Check our history.

Robber Barons in 1890.
Great Depression in 1930.
Second Great Depression in 2008.

Each time, preceded by deregulation.

Businesses cannot and will not regulate themselves. Without regulation they will always support the stockholder rather than the customer and quality, safety and price will go out the window as they grub lower and lower for cash.

No one can have failed to learn that lesson - time and time again.

Do not de-regulate electricity!

Do not let APS charge solar customers more. It's AZ - more sun hits the ground here than anywhere but Saudi Arabia! We should be the leader in solar. Do not let them stop that growth.

Dianne Post

"Talk is cheap....It is the way we organize and use our lives everyday that tells what we believe in."

-Cesar Chavez

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Thursday, August 01, 2013 9:22 AM
To: 'Surya Patricia Lane Hood'
Subject: RE: Do Not Deregulate Arizona's Electricity System

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a generic docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Surya Patricia Lane Hood [mailto:arrowflight@msn.com]
Sent: Wednesday, July 31, 2013 2:46 PM
To: BitterSmith-Web
Subject: Do Not Deregulate Arizona's Electricity System

Dear Commissioner Bitter Smith:

I'm sending you this email to ask that you please not deregulate Arizona's electricity system.

Many older Arizonans are on fixed incomes. We already face ever-increasing costs of living.

With our state's hot summers, power for cooling is not optional. Keeping the cost of electricity affordable should not be put at risk with "deregulation".

Why risk the safety and pocketbooks of Arizona's families and retirees?

Please oppose this experiment of "electric deregulation".
Thank you.

Sincerely,

Ms. Surya-Patricia Lane Hood
205 E Ruth Ave
Apt 240
Phoenix, AZ 85020-3189

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Friday, July 26, 2013 9:51 AM
To: 'sandy kossmeier'
Subject: RE: deregulation

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: sandy kossmeier [mailto:casey4616@msn.com]
Sent: Wednesday, July 24, 2013 11:14 AM
To: Stump-Web
Cc: BitterSmith-Web
Subject: deregulation

Commissioners

I'm writing to ask you to please consider your vote on deregulation of the Utilities. More choices does not make it more affordable. The only winners of this will be large corporations. California is an example of how this doesn't work. Low income and elderly are having problems with bills now if this is implemented it will only make matters so much worse.

Please do not be influenced by the corporation people and please consider the general public.

I thank you for your time.

casey1616@msn.com

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Friday, July 26, 2013 9:52 AM
To: 'Ken Travilla'
Subject: RE: Deregulation of utilities

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Ken Travilla [mailto:ktravilla@cox.net]
Sent: Wednesday, July 24, 2013 1:15 PM
To: BitterSmith-Web
Subject: Deregulation of utilities

Please do not consider deregulating the utility companies. Look what happened in CA.

Thank you,
Kenneth Travilla
4143 W Bart Dr
Chandler, AZ 85226
480-940-4542

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Friday, July 26, 2013 9:52 AM
To: 'Richard Rea'
Subject: RE: deregulation of the AZ power utilities

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Richard Rea [mailto:rdrea@cox.net]
Sent: Wednesday, July 24, 2013 1:25 PM
To: BitterSmith-Web
Subject: deregulation of the AZ power utilities

Greetings Ms Bitter Smith,

Please explain your position on deregulation of the AZ power utilities, and if you would provide me with background on this matter.

Respectfully,
Richard Rea

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Friday, July 26, 2013 9:51 AM
To: 'Leon Roy Binder'
Subject: RE: Deregulation of AZ Electric Rates

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email that you sent and take your concerns very seriously. The Commission currently has a docket open for this issue. Your email will be made a part of the public record. You can track the case's activity by visiting the Commission's eDocket website, <http://edocket.azcc.gov/edocket/> and entering the docket number E-00000W-13-0135.

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Leon Roy Binder [mailto:leonroybinder@gmail.com]
Sent: Wednesday, July 24, 2013 12:01 PM
To: BitterSmith-Web
Subject: Deregulation of AZ Electric Rates

I have learned that in September the AZ Corporation Commission will discuss and vote on the deregulation of the Arizona electric utilities industry. I wish to register my opposition to the deregulation of AZ electric rates. Although deregulation is supposed to bring lower rates, I have learned that it will lead to volatile rates, misrepresentation of plans offered, confusion and fraud for residential consumers. Also there is a good probability that rates will actually rise. This was the situation experienced by neighbor states which implemented deregulation. I have learned that deregulation was tried in most western states, but failed. Deregulation of electric rates was reversed by these states. I wish to make particular reference to the debacle suffered by California residents in the last decade after deregulation was implemented, and residential rates actually soared.

The Corporation Commission is considering this drastic change based on the theory that electric rates will decrease for all customers. Will the Commission guarantee that rates will go down for RESIDENTIAL CONSUMERS??? Furthermore if deregulation is passed and rates for residents rise, who will be held accountable for those HIGHER RATES???

Sincerely,

Elinor Martini Binder